

Instructions on the resumption of services following the COVID-19 lockdown

Permanent Mission of the Republic of Malta to the United Nations, New York

The Permanent Mission of the Republic of Malta to the United Nations in New York informs the esteemed public that it intends to resume its operations on a limited basis as of 13 July 2020. As the dangers from COVID-19 are far from over, the Mission brings to the attention of the public the following measures that are to be strictly adhered to without any exceptions:

1. Consular services will only be offered by appointment, sought at least 2 weeks in advance, by mail at consul.newyork@gov.mt or by phone at +1 212-725-2345. Emergency services will only be extended in strict humanitarian cases at the discretion of the Mission.
2. The public is required to wear masks when visiting the consular premises. Upon entry, customers are screened with an electronic thermometer and are also required to sanitise their hands with hand sanitiser made available by the Mission at the waiting area.
3. Whenever possible, the public is urged to visit the Mission premises in groups no larger than two persons. The Mission reserves its right to refuse services and turn away customers that are visibly unwell. The public is only allowed access to the waiting area of the Mission premises.
4. The public is urged to avoid touching unnecessary objects and surfaces at consular premises.
5. Visa services will not be offered until further notice.

The Permanent Mission of the Republic of Malta to the United Nations in New York thanks the public for its cooperation and trusts that its observance to these measures will keep safe both visitors and staff alike.