

Instructions on the resumption of services following the COVID-19 lockdown

The Consulate General of the Republic of Malta in the Russian Federation informs the esteemed public that it intends to resume its operations on a limited basis as of the 1, July 2020. As the dangers from COVID-19 are far from over, the Consulate General brings to the attention of the public the following measures that are to be strictly adhered to without any exceptions:

1. Consular services will only be offered by appointment booked via email. Emergency services will only be extended in strict humanitarian cases at the discretion of the Consulate General.
2. The public is required to wear masks covering both the mouth and nose when visiting the consular premises. Customers are also required to sanitise their hands with hand sanitiser made available by the Consulate General at the waiting area.
3. Whenever possible, the public is urged to visit the Consulate General premises in groups no larger than two persons. The Consulate General reserves its right to refuse services and turn away customers that are visibly unwell. The public is only allowed access to the waiting area of the Consulate General premises.
4. The public is urged to avoid touching objects and surfaces at consular premises.
5. Visa services will only be offered once Malta resumes visa operations.

The Consulate General thanks the public for its cooperation and trusts that its observance to these measures will keep safe both visitors and staff alike.